

**AMENDMENT 1**

**Request for Information  
UOG RFI I23-01**

**Private Branch Exchange (PBX), VOIP systems, and/or Unified  
Communication System**

This is to notify all prospective offerors of the following amendment:

- 1.1 UOG Office of Information Technology would like to request a presentation or demonstration on all prospective offeror's submission/submittals.**
- 1.2 Questions, Clarifications, and Answer Sheet 1**
- 1.3 Deadline for submission should be read as follows: Monday, April 3, 2023 on or by 4:00 p.m.**

All other terms and conditions remain the same.

  
Vincent Dela Cruz (Mar 21, 2023 15:17 GMT+10)  
**Vincent Dela Cruz**  
**Chief Information Officer**

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Please acknowledge receipt and return by email to [vincedc@triton.uog.edu](mailto:vincedc@triton.uog.edu)  
and [datacontrol@triton.uog.edu](mailto:datacontrol@triton.uog.edu)

Name of Company: \_\_\_\_\_

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Print Name/Signature/Date

**UOG RFI I23-01**

**Private Branch Exchange (PBX), VOIP systems, and/or Unified Communication System**

*In response to the written 'Question/Response' and/or 'Request for Clarifications' UOG received on March 16, 2023 @16:14 from vendor: **Docomo Pacific***

**Question 1:** To confirm this is only a RFI and not a RFQ correct?

**UOG Response:** **Yes**

**Question 2:** Total amount of:

**UOG Response:** SIP Trunk sessions: **35**  
Analog Trunk / Extension: **652**  
DID's: **84 on VOIP**  
Phone units: Handsets / Desksets / expanded phone modules (reception desk units)  
**84 on VOIP**  
**568 on Analog**  
Accessories equipment per unit (headsets, earpiece, Bluetooth modules, etc): **N/A**

**Question 3:** Models for each specific phone system and loudspeaker modules.

**UOG Response:** **CISCO CUCM, AVAYA, & MERIDIAN**

**Question 4:** Current call flow and call group set ups.

**UOG Response:** **N/A**

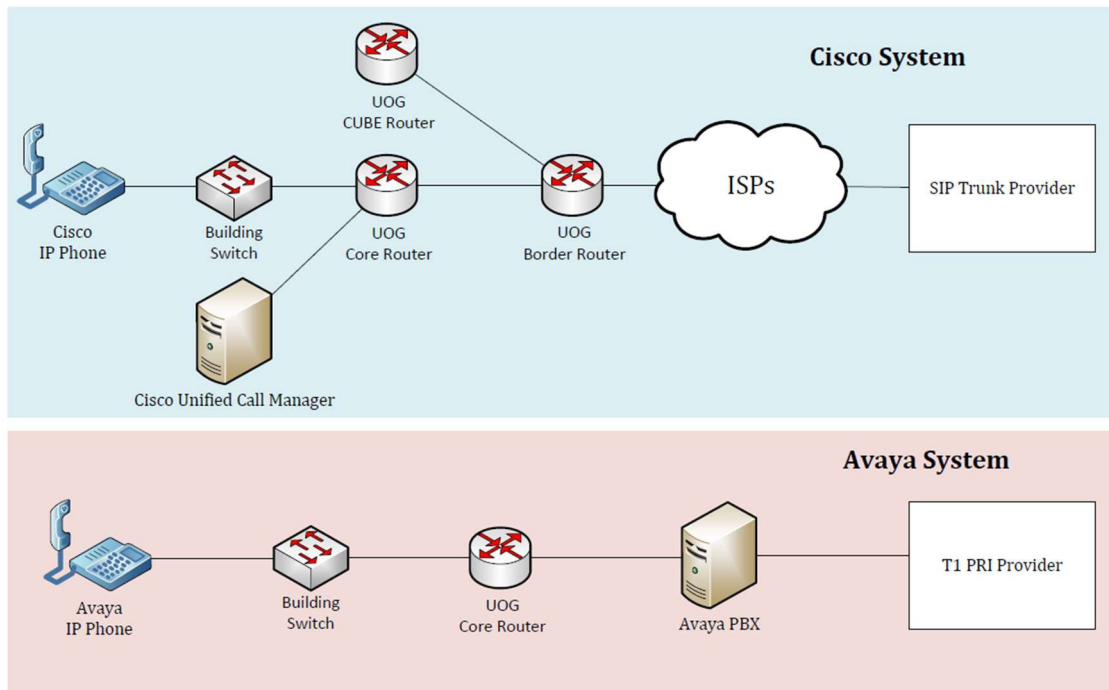
**Question 5:** Are any staff utilizing any workstation or softphone applications?

**UOG Response:** **1**

**Question 6:** Current network topology of existing Phone system throughout campus.

**UOG Response:** **Attached document: Appendix 1 "UOG VOIP High Level Topology 20230320.pdf"**

**UOG VOIP High Level Topology**



**Question 7:** For the provided information “The current estimated lines are 652” - Please confirm if this would be the same number of units needed? If not kindly clarify further.

**UOG Response:** Yes

**Question 8:** “What types of Integration is available with other systems?” – Please elaborate on types of integration please.

**UOG Response:** Office 365 & Cisco UCM

**Question 9:** “Best practices for the proposed system” – Please elaborate further please

**UOG Response** Security implementations such as SSL and ACL, Industry standard for SIP Trunk implementation ratios, and other vendor recommendations for design implementations.

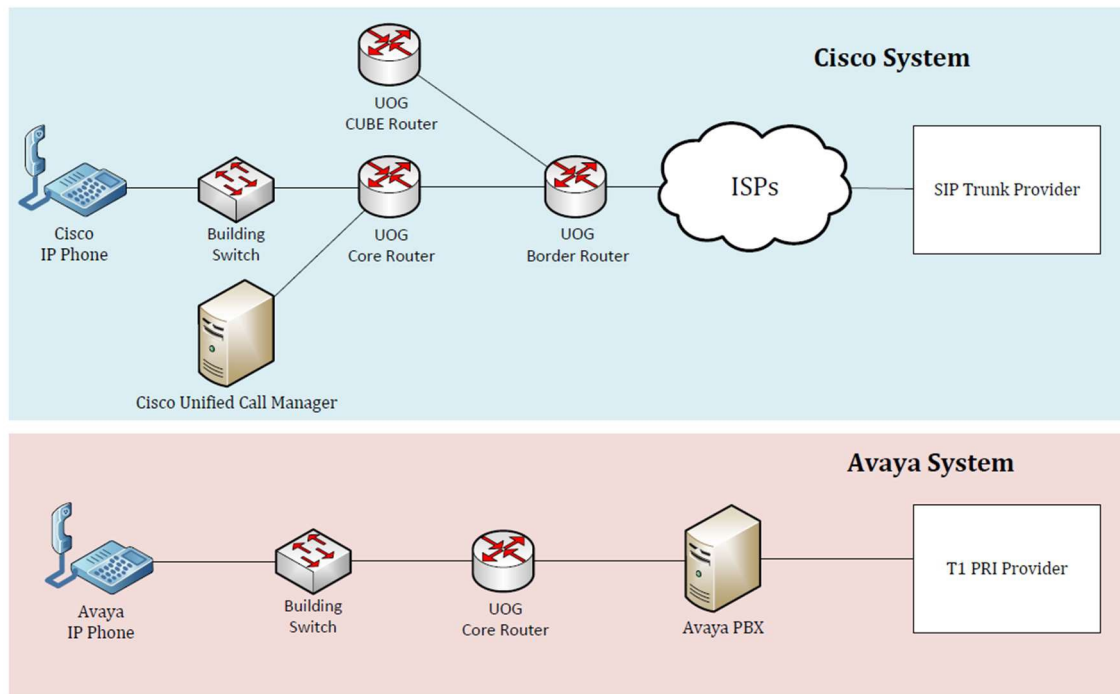
In response to the written 'Question' and/or 'Request for Clarifications' UOG received on March 15, 2023 @15:24 from vendor: **GTA**

**Question 1:** Please provide a phone Topology of GTA's current phone services.

**UOG Response:** Currently, only GTA the provides the analog infrastructure for the POTS. Attached document: Appendix 1 "UOG VOIP High Level Topology 20230320.pdf"



UOG VOIP High Level Topology



**Question 2:** Please provide the floor plans for each building and if possible, mark where each phone will be located or is located at. Please advise how many phones per floor, per building.

**UOG Response:** We have 652 combined Analog and VOIP lines. We do not have a lay out for each deployed phone.

**Question 3:** Please provide a breakdown of UOG's Analog, Centrex, SIP, FAX, VoIP, PBX, and Centrex services and any lines that will need to be connected to security or elevators.

**UOG Response:** **84 on VOIP & 568 on Analog**  
**We will not include Fax and Elevators into the VoIP System**

**Question 4:** Please advise where the MDF is and where the voice transport will be located?

**UOG Response:** **UOG Computer Center**

**Question 5:** Please confirm if there is facilities from the MDF to each building that will need phones.

**UOG Response:** **Yes**

**Question 6:** Please advise if vendors will be able to use the existing UOG IW or if vendor will need to provide new wiring.

**UOG Response:** **Yes**

**Question 7:** Please advise if vendor will need to provide routers, switches, UPS and if services should be managed?

**UOG Response:** **Yes, please include breakdown for each component.**

**Question 8:** Referencing #4, please what systems UOG would like integrated into the VoIP solution.

**UOG Response** **Office 365 & Cisco UCM**

**Question 9:** Referencing #6, please clarify what current VoIP solution UOG has in place. Please clarify the 2 systems that UOG would like to co-exist

**UOG Response** **Cisco UCM. Co-Exist for transition purposes.**

*In response to the written 'Question' and/or 'Request for Clarifications' UOG received on March 20, 2023 @13:27 from vendor: Pacific Data Systems (PDS) Guam*

**Question 1:** Please confirm if the VoIP network will be able to use the existing UOG IP data network (including WIFI) or if this IP application will be physically separated. Sharing the existing IP data network will reduce the need to install additional LAN drops and LAN POE Switches.

**UOG Response:** **Yes, the use of the existing UOG IP data network is permissible where applicable. Some areas may need additional installations and equipment.**

**Question 2:** Please provide a Campus Network Diagram that shows:

**UOG Response:**

- a) **The number of extensions by building that totals to the defined extensions needed: We do not have the number of extensions per building. At best estimate we have: 84 on VOIP & 568 on Analog**
- b) **Available fiber optic cable between buildings and cable routing: We do not have a diagram showing the fiber optic connections, but we can confirm that every building has a fiber run to the UOG Computer Center MDF and is actively connected.**
- c) **Existing IDF/MDF facilities in buildings: We do not have a diagram of the IDF/MDF of each building.**

**Question 3:** Please identify any remote UOG facilities that should be included in this plan.

**UOG Response:** **At this time, we are not including any remote locations in this plan although we are interested to know what would be needed to include these remote facilities.**

**Question 4:** Please confirm if remote work locations (ex: Work at Home) or traveling staff should have access to the Voice network while "off campus" via public internet connections.

**UOG Response:** **Yes, we would like this option.**

**Question 5:** Aside from the technical details noted above, please confirm the date/time for the RFI turn-in and if PDS will have the opportunity to review our RFI submission with UOG staff after submission.

**UOG Response:** **As per the original RFI Announcement, the deadline for submissions is Monday, May 27, 2023 at 4:00 PM Chamorro Standard Time. Yes, PDS will have the opportunity to review our RFI submission with UOG staff after submission.**

*In response to the written 'Question' and/or 'Request for Clarifications' UOG received on March 21, 2023 @13:32 from vendor: **Dimension Systems***

**Question 1:** Current number of trunk lines

**UOG Response:** **1 trunk line, 35 SIP Sessions**

**Question 2:** Model number(s) for existing phones

**UOG Response:** **VOIP Phones: Cisco 7841, Cisco 8845, and Avaya 9641GS**  
**Analog Phones: Varying makes and models for normal POTS**

**Question 3:** Current VOIP system

**UOG Response:** **Cisco CUCM and AVAYA**

**Question 4:** We are also humbly requesting for a one week extension for the submission deadline of RFI I23-01. Your time and attention regarding this matter is greatly appreciated.

**UOG Response:** **Please see amendment 1 regarding the extension.**